

BORN TO BE FAURECIAN



As a leading developer and manufacturer of high-quality automotive equipment, Faurecia is a preferred partner of major automakers worldwide. We design innovative solutions for sustainable mobility and enhanced life on-board. If you have a natural-born drive to create, progress and perform, then we have a career for you!

HELPDESK TECHNICIAN– PROFESSIONAL INTERNSHIP

To be based in São João da Madeira, Portugal

Job Duties & Responsibilities

- Receive calls, proceed to the qualification and diagnosis of the calls gathering the necessary information for a good qualification of the problem;
- Support call recording using and controlling the internal procedures;
- Treat the requests of users and follow up the tickets;
- Inform users in the monitoring process of the application and the alert procedure

Qualifications

- Graduation or Technical specialization in IT or similar
- Fluent in Spanish OR French
- Good level of English
- Excellent communication skills
- Good organization skills

Contact: recrutamento.pt@faurecia.com (cv`s should be in english).

Please identify in the subject of the email "HelpDesk Technician – Professional Internship"

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Technical perfection, automotive passion

faurecia